



Farnborough College
of Technology

Business Services



shortcourses

National Certificate for Door Supervisors

Duration: 4 Days

Who should attend?

Those who wish to work within the security industry. Successful completion of the course is mandatory for anyone applying for an SIA licence (door supervisor or security guard). Note: A full CRB check is carried out on application for the SIA licence. Check the SIA website for eligibility.

What does the course cover?

The course covers the necessary units relevant to working within the door supervisory or security guarding industry.

- The leisure and security industries
- Behavioural standards for door supervisors
- Civil and criminal law
- Conducting searches
- Arrest procedures
- Drugs awareness
- Recording incidents and crime scene preservation
- Licensing law and licensee social responsibilities
- Health and safety in the workplace
- Customer care
- Basic communication skills
- Verbal and non-verbal communication
- Calming situations and avoiding violence
- Risk management
- Managing aggression
- Problem solving skills
- Dealing with conflict
- Emergency situations and basic procedures
- Equal opportunities and discrimination

How is the course delivered?

The course is delivered using lecture and discussion and candidates are required to pass two 1-hour multi-choice examinations at the end of the course.

What are the benefits?

This course is mandatory for application to become an SIA Licensed Door Supervisor or Security Guard.

**For more information or to book a place please contact our
Employer Hotline on 01252 407299 or email us at business@farn-ct.ac.uk**