

**PAMPER POINTS LOYALTY SCHEME TERMS & CONDITIONS.**

**GENERAL T’s & C’s**

* The scheme is operated by the Hair & Beauty Academy at Farnborough College of Technology.
* The scheme can be withdrawn, cancelled or altered at any time.
* All cards remain the property of the College.
* Additional cards are NOT issued for the same account.
* The card is for personal and not business use.
* The card and account may be suspended or removed and the points accrued therein, forfeited, if we have reason to believe the scheme is being abused.
* Accounts that have been inactive for a year or more will be closed and points lost in line with GDP Regulations.
* Points are not exchanged for cash and are non – transferable.
* Cannot be used in conjunction with existing VIP Cards.

**COLLECTING POINTS.**

* Five points can be collected for every £1 spent on retail products or technical services within the Salon.
* Points are added to your account at the time of purchase.
* Points can be collected on technical services and retail products purchased, but redeemed on technical services ONLY, NOT retail products.
* Extra points offers are at the discretion of the College and are subject to change.
* Where discounts are given e.g. for FCOT Staff and students, points will be given on the discounted price paid and not the full price.

SPENDING POINTS.

* One point is worth £0.01 (one penny) to spend on technical services ONLY.
* Points are not exchanged for cash and are non – transferable.
* Points can be used for part payment of services; minimum redemption value required is £1.
* The College reserves the right to substitute or remove services and/or retail products available for points collection without notice.

REFUNDED SERVICES.

* When technical services paid for by points are refunded, the points will be re-credited to your account and NOT refunded in cash.
* The Salon management reserves the right to decide on the re-crediting of points on an individual basis should a technical service correction be required.